

HEMANT BUDHIVANT

LEARNING CONTENT DEVELOPER | UX DESIGNER | BUSINESS ANALYST

CONTACT

0450 197 810
hbraju@gmail.com

PORTFOLIO

www.hemants.design

SKILLS

Learning Management

Blackboard Ultra
Moodle Cloud

Authoring

Articulate
Photoshop
Corel Draw
Captivate
HTML

Video Production

CapCut
Canva
Synthesia

3D Modelling

Tinker CAD
Fusion

Storyboard

Adobe XD
Balsamiq

EDUCATION

MSc User Experience Design
Kingston University
London UK

CERTIFICATION

Certificate IV in Training
and Assessment
(in-progress)

WORK EXPERIENCE

Learning Content Developer / Trainer / Business Analyst

Northern Territory Government DCDD

Apr 2020 – Dec 2024

- Provided blended training as per the requirements of the business and supported end-users during pre- / post-go-live deployment and on call support.
- Facilitated work sessions with clinicians and identified training needs with subject matter experts (SMEs), and stakeholders.
- Developed current and future state business process mapping to identify gaps and system flow to document support training and test use cases
- Developed interactive eLearning modules, and documented training materials, manuals, quick reference guides, and cheat sheets.
- Translated business and learning requirements into instructional design artifacts, storyboards, course outlines, process flows, and user journeys.
- Documented existing client processes and data to perform gap analysis between the current state and the solution in order to assess client's readiness.
- Translated requirements into artefacts such as functional specifications, Use cases, current & future state process mapping, user stories, process diagrams.

User Experience Designer

AVAYA

Jan 2015 – Jan 2020

- Developed User Stories, Scenarios and Acceptance Criteria.
- Developed wireframes/prototypes using PowerPoint, Adobe XD and Invision.
- Personas, customer feedback, insight and analysis to enhance the experience.
- Product Ownership for Enterprise Admin UI Patterns and Libraries.

User Experience Designer & User Researcher

Symantec

May 2012 – Nov 2014

- Translate stakeholder requirements into different tangible deliverables such as functional specifications, user stories, process diagrams, flow diagrams.
- Requirement gathering, information design, socializing concepts & workflows.
- Evangelizing the long-term benefits of the UCD process & personas.

User Experience Analyst

Thomas Cook

Jan 2011 – Apr 2012

- Documented business requirements.
- Conducted user-experience testing, in-depth interviews and evaluation.
- Developed wireframes, user flows, sitemaps & defined experience rules

User Experience Researcher

Kingston University

Apr 2009 – Dec 2010

- Developed specifications, site maps, wireframes & scenarios for clients' understanding.
- Created test scripts and facilitated in-user testing for users, recorded task via Morae.
- Conducted product usability audits, low-fidelity design, and ethnographic research

User Interface Designer

Aurovision

Feb 2007 – Mar 2009

Design Consultant

Leo Burnett / Blue Haze Marketing

Dec 2005 – Feb 2007

Web Designer

Geodesic

May 2004 – Nov 2005

REFERENCE

- **Lynnette Smart**
Sustainable Action Performance Analyst / Benefits Analyst
NTG Department of Health | Lynnette.smart@nt.edu.au | 0475 763 131
- **Joanne Posgate**
Lead Business Analyst
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- **Ramez Mikhail**
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